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MEMORANDUM

TO: All Master Electricians Working in the Austin Energy Service Territory

FROM: Distribution Metering Operations

DATE: July 27, 2021

SUBJECT: Milbank Meter Socket Shortage

Milbank's regional supply representative Bell & McCoy has recently contacted Austin Energy and notified us of long lead times for new meter socket orders. New orders are taking 18-20 weeks for delivery to local supply warehouses because of material shortages and labor shortages that have crippled production efforts from the factory.

This affects AE and our customers, as Milbank meter sockets with locking jaw lever bypass is in short supply. In the event our contractors are unable to locate the required Milbank meter socket with the locking jaw lever bypass, AE is requesting you to email the DMO group with the cutsheet and picture of the proposed replacement meter socket with locking jaw lever bypass to AEDistributionMetering@austinenergy.com for **TEMPORARY** approval until Milbank stock levels have increased in local supply warehouses.

Thank You,

Jose "Joey" Hernandez
Supervisor
Austin Energy Distribution Metering Operations